

### ProfessorBob, The AI-Powered Virtual Teaching Assistant

Using AI & Natural Language Processing to optimize knowledge management



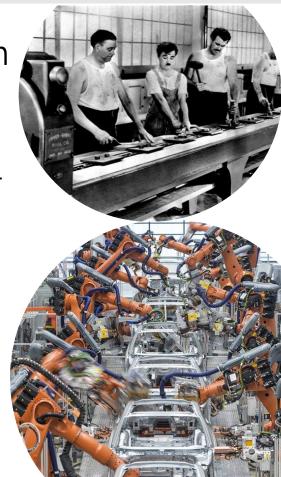


## AI, THE Next Revolution for Education

ProfessorBob.ai is a Virtual Teaching Assistant that **teaches**, **answers & asks questions**, as well as **personalizes** courses, 24/7.

#### ProfessorBob.ai added-value:

- 1. answer 80% of the students' question 24/7
- 2. divide teaching & support costs by 5
- 3. increase knowledge retention by a factor of 3
- 4. increase the retention rate by 20% to 50%.
- ultra-personalize courses to the need of each learner
   & allow 40% of the students to learn twice faster





### **Highlights of our features**



### 1

#### Q&A

Provide a relevant, precise and concise answer to 80% of the questions. The remaining 20% are covered by field experts.

 $\rightarrow$  Humanizing the online experience/ Reduce cost by 5

#### **Memory Anchoring**

2

Applications of cognitive science learning techniques to optimize students assimilation of knowledge.

 $\rightarrow$  Increasing memory anchering by a factor of 3

#### **Adaptive learning**

3

Personalize the learning paths for each learner based on their needs, performance and progress.

→Improved learning outcomes / 40% of the students learn twice faster



### **Nos Clients**

## **DPENCLASSROOMS**

3 M students/month



35000 online learner



#### 250 000 students

Assistant d'enseignement sur 3 matières collège / lycée

(Littérature, Sciences & Transversal)

#### AU SERVICE DE TOUTES LES RÉUSSITES



#### 10 000 online students

Développement Web (HTML, CSS, PHP)





#### 12 000 online students

**CAP** Petite Enfance CAP Prothésie ongulaire



Droit sportif





### **Discussions en cours**











# SKILL&YOU



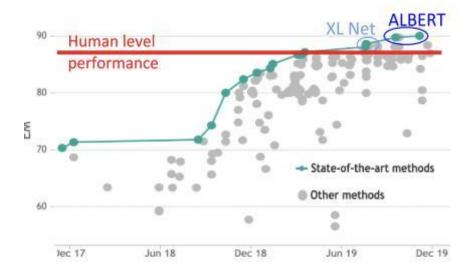




## The Al Institute

# Deep Tech : NLP & Personalized Search Engine

- ProfessorBob.ai is developed by a team expert in AI (+ a partnership with the CNRS) & relies on the latest advances in Machine Learning & Natural Language Processing.
- Some of our NLP models have beaten humans on standardized Q&A sets (SQuAD v2) in 2019.



# system?

#### **OLD GENERATION**

Based on **decisions trees** and therefore a drop-down list of possible options rather than NLP technologies that understand language. Responds with pre-establishes scenarios through decision trees.



#### NEW NLP GENERATION

The core algorithms are based on NLP models. Both requests and answers are formulated in natural language. The **implementation** of Bob can be **done in 2** weeks whereas it takes at least 6 months for a decision tree based chatbot.



## The Al Institute

### ProfessorBob sur Coursera (Machine Learning)

OURSERCI Explo	re 🗸	What	do you want to learn?	Q		↓ ► Fx H ∨	
Aachine Learning $>$ Week 1 $>$ M	odel Repres	entation		Ĉ	Y	• • -	`v ∣ Ne
elcome	°==	0:02	Our first learning algorithm will be linear regressio	https://en.wikipedia.org/wiki/Supervised _learning			김 All not
troduction eview		0:06	what the model looks like and more importantly ye learning looks like. Let's use some motivating exan		to	Supervised learning is the machine learning task of learning a function that maps an input to an output	
odel and Cost Function			use a data set of housing prices from the city of Po data set of a number of houses that were different	Supervised learning is the machine		based on example input-output	
Video: Model Representation 8 min			prices. Let's say that given this data set, you have a if friend's house is size of 1250 square feet and you	learning task of learning a function that maps an input to an output based on example input-output pairs. It infers a	e	Here are some related questions:	en you an also
<b>Reading:</b> Model Representation			able to sell the house for. Well one thing you could this data. Looks something like that and based on <sup>-</sup>	function from <i>labeled training data</i> consisting of a set of <i>training examples</i> . In supervised learning, each example is			e transcr nything
3 min Video: Cost Function			say maybe he can sell the house for around \$220,0 learning algorithm. And it's supervised learning be	a <i>pair</i> consisting of an input object (typically a vector) and a desired output	L	View more	
8 min 8 <b>Reading:</b> Cost Function			for each of our examples. Namely we're told what of each of the houses in our data set were sold for	value (also called the <i>supervisory signal</i> ). A supervised learning algorithm	e	what do you think of this response 🙀 ?	
3 min			regression problem where the term regression ref valued output namely the price. And just to remine	analyzes the training data and produces an inferred function, which can be used for mapping new examples. An optimal		☆☆☆☆☆ Ask Teachers	-
<ul> <li>Video: Cost Function - Intuition I</li> <li>11 min</li> </ul>			supervised learning problem is called the classifica outputs such as if we are looking at cancer tumors	scenario will allow for the algorithm to correctly determine the class labels for	۲	Ask leachers	Lines region and rate of
Reading: Cost Function -			benign. So that's a zero-one valued discrete output	unseen instances. This requires the		ask a question	Te

## The Al Institute

clearstream

# Welcome to Clearstream Xact











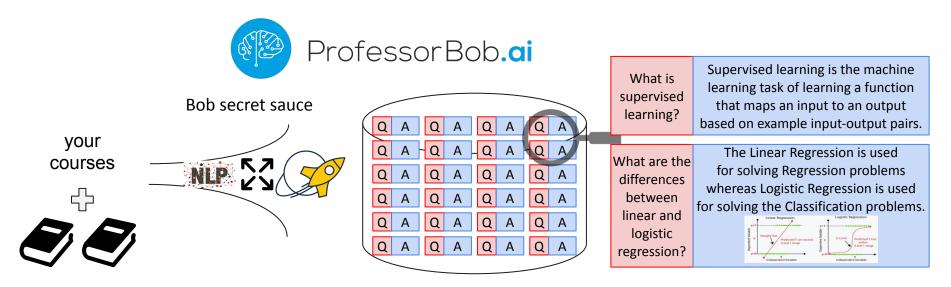
# **DETAILED OVERVIEW :**

# How does each feature work?



### How is knowledge acquired by ProfessorBob?

Thanks to the NLP advances, ProfessorBob extracts the knowledge from the ingested content and generates thousands of « Questions & Answers » pairs.

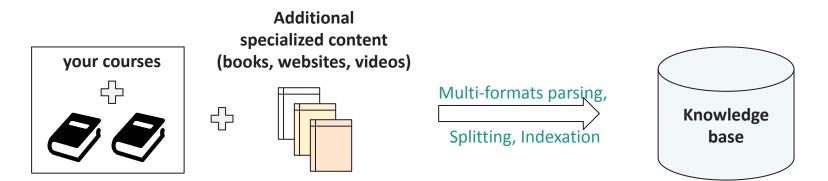




## 1. Knowledge Ingestion & Indexation

**ProfessorBob ingests:** 

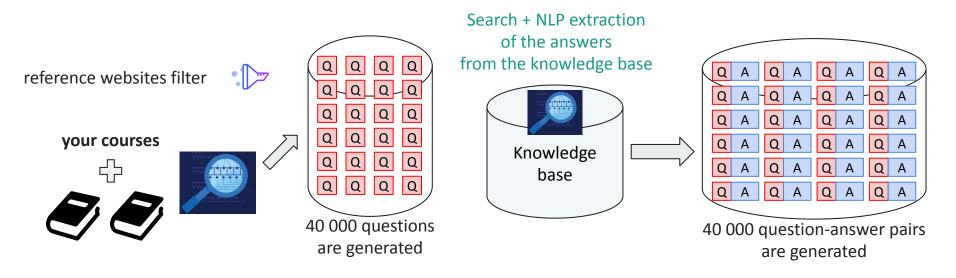
- YOUR content: no matter the format (Word, ePub3, PDF, HTML, XML, Speech To Text for media)
- **Supplementary content** (validated with you): specialized books & websites to improve the coverage of the topic





## 2. Questions generation / Answers identification

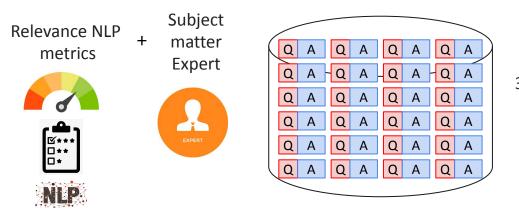
- a. Automatic Generation of ~40 000 questions on the topic :
  - Semantic Filtering of FAQ related to the topic.
  - Generation of relevant questions on the content through NLP
- b. Identification of the answer to each question from the knowledge base (built via content ingestion)



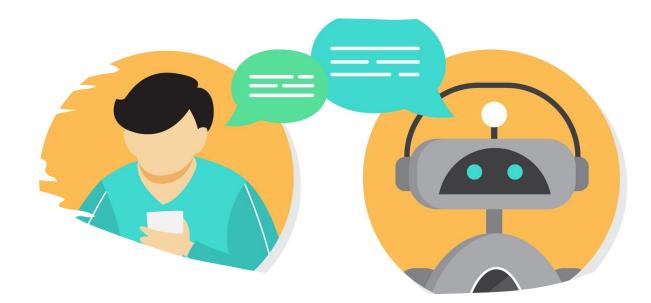


## 3. Selection of the most relevant Questions/Answers

- a. Automatic filtering of the ~3 200 most relevant « questions answers» pairs that fully cover the content thanks to a combination of advanced NLP metrics
- b. Manual validation by a subject matter expert of the « question answer » pairs (~3 days).



3 000 question-answer pairs that are fully relevant & precise.



## **Feature 1: Question Answering**





### Advantages of the question answering feature

Deployed promptly on a large corpus of various academic subjects and across various applications

Instant access to knowledge

Availability 24/7

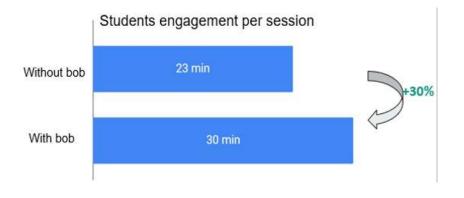
**Costs Reduction** 



### Learners' engagement improved by 30%

#### Average duration of learning sessions: (source TAI / 3WA) :

- 23 minutes WITHOUT ProfessorBob
- 30 minutes WITH ProfessorBob, i.e. +30%
- 4 questions on average per session



By answering 24/7 to learners questions, **Bob increases their engagement**, allowing them to overcome difficulties, better understand & explore the content, & even discover further knowledge on related topics for the most curious.



### Bob bénéficie des dernières avancées du NLP

### Les chatbots traditionnels

Basés sur des scénarios pré-scriptés manuellement (représentés sous formes d'arbres de décisions) et la détection des intentions de l'utilisateur :

- Travail manuel fastidieux de définition des scénarios sur plusieurs trimestres.
- X Très petits nombres de cas couverts.

#### Notre Assistant NLP / TAL

ProfessorBob utilise les dernières avancées en Traitement Automatisé du Langage naturel (TAL / NLP) pour s'entraîner de manière automatisée puis répondre à un très grand nombre de questions en langage naturel.

Son entraînement et déploiement peuvent être réalisés en quelques semaines.



## Feature 2: Memory Anchoring through Cognitive Science Learning Techniques



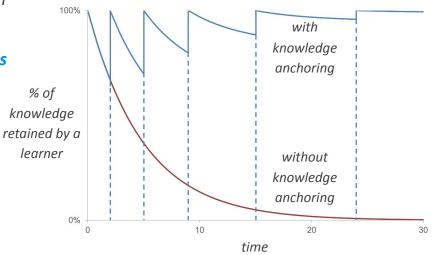
## Phe**Al** Institute

### **Consolidation of knowledge retention**

On average, 80% of the acquired knowledge is forgotten after 2 days.

To overcome this issue, spaced repetition is key to **assess & consolidate knowledge memorization**, for instance after 2d / 7d / 30d / 90d.

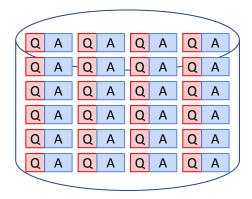
Professor Bob operates this anchoring thanks to daily questions/answers on recently acquired knowledge. In case of failure, Professorbob refers to the relevant course.

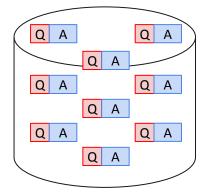




### **Reuse of the already generated questions**

For the assessment of knowledge retention, part of the 3,000 pairs of questions & answers previously generated are reused & associated with knowledge concepts.





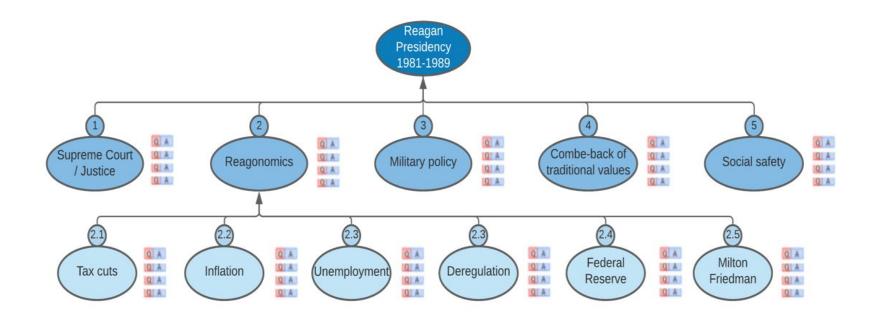
3,000 pairs of questions & answers

200 pairs of questions and answers

Bob compares the learners' answer with that of the question-answer pair to calculate a **match score**. A self-assessment can also be implemented or the question-answer pairs can be transformed into MCQ.



## Example of a Knowledge Tree





### Steps of the retention system

- 1. **Representation in knowledge trees:** NLP extraction of knowledge concepts & association with content, generation of trees, manual finalization.
- A. Preparation
- 2. Association of sets of questions / answers to knowledge: semantic association between the knowledge and the generated Q / A.

To monitor the knowledge acquired by a learner on the knowledge tree:

Daily emails with a maximum of 3 questions per day (capping):

#### **B.** Implementation

- D + 2 for new knowledge or D + 2 / + 7 / + 30 / + 90 depending on previous results:
  - If OK, next questions at D + 7 / + 30 / + 90
  - $\circ$  If KO, referral to the initial course + reinitialization of the next questions at D + 2





## 3. Adaptive Learning to dramatically improve learning outcomes



## Adaptive learning for better learning efficiency

In order to implement adaptive learning, pedagogical rules are put in place to personalize each learner's learning paths according to his/her results. Exercises' difficulty is selected according to the students' progress.

#### **Benefits for learners :**

- > Advanced students learn 2x faster & deeper. The better they perform, the more they are challenged.
- Students in difficulty receive the necessary support to continuously improve through discipline-specific remedial work, possibly based on prior knowledge.

#### **Benefits for trainers :**

- Monitoring of acquired knowledge & knowledge gaps in order to tailor courses & keep them up to date.
- Early detection of at-risk students



## Steps for adaptive learning

To implement adaptive learning, ProfessorBob must be able to track learners' progress within the knowledge tree as well as define the pedagogical function of each grain of content.

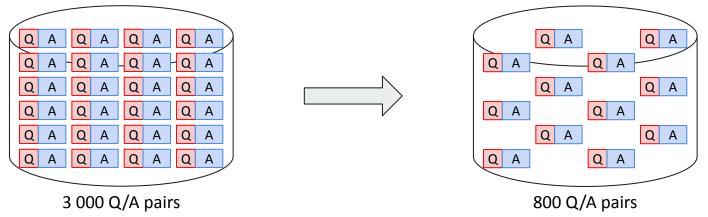
Therefore, the following steps are needed:

- 1. Build a **knowledge tree** that includes the **pre-requisites.**
- 2. Design various exercises with different difficulty levels (at least 3 levels)
- 3. Define the **initial rules for customized learning paths** (pedagogical algorithms)



### How is adaptive learning applied?

From the previously 3 000 generated of Question & Answer pairs, around 800 questions are selected to be reused as MCQs.



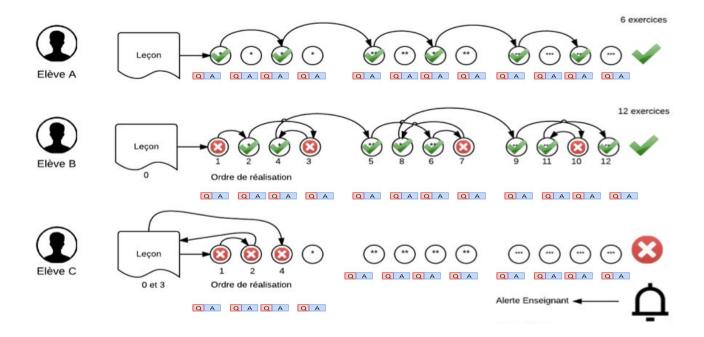
When the user provides its answer, ProfessorBob calculates a **matching score** with the answer from the Question/Answer pair.

**Other types of exercises for adaptive learning can be implemented on request.** 

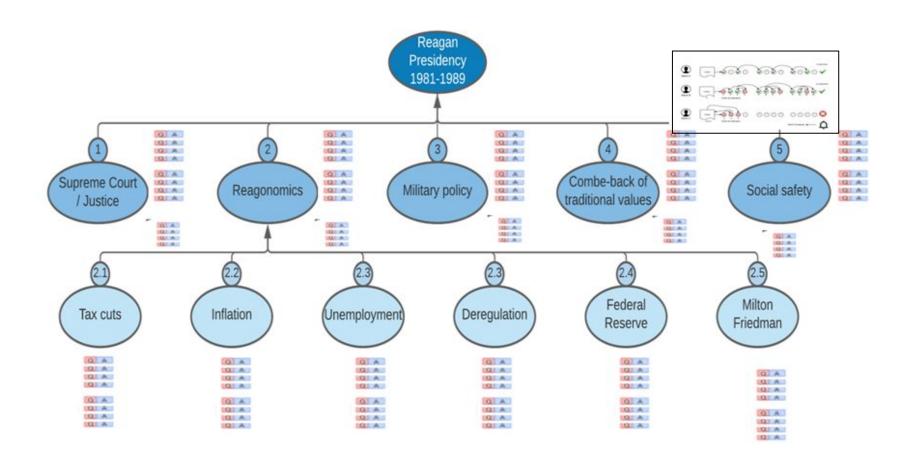


### An example of differenciated learning

Example: 3 students are doing the same course chapter with 12 exercices and 3 levels of difficulty. Since the 3 students are not obtaining the same results, their path is adapted based on their performance.



## PheAl Institute

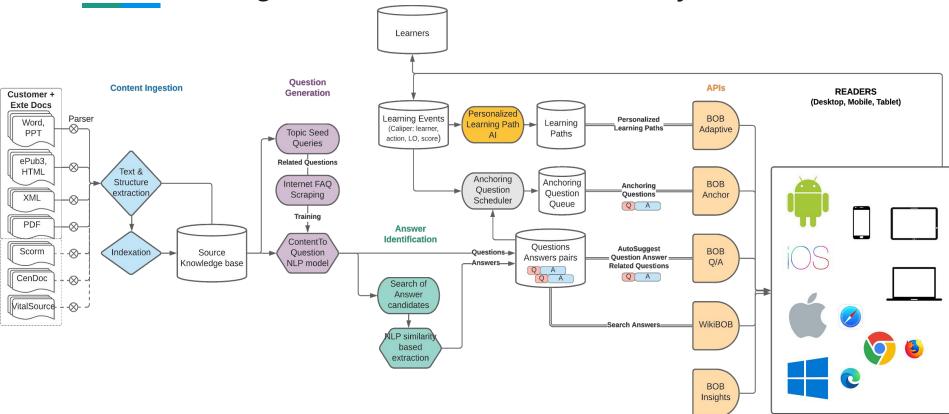




# How is ProfessorBob.ai adding value the reader learning experience



### A fully-automated Knowledge acquisition workflow + APIs to integrate ProfessorBob services into your interface





# Summary

### WHAT WE ARE OFFERING



#### HUMANIZE THE LEARNING EXPERIENCE: CONTENT FOCUSED QUESTION ANSWERING

#### MEMORY ANCHORING

POP-UP QUIZZES ACCORDING TO THE SPACED REPETITION METHODOLOGY

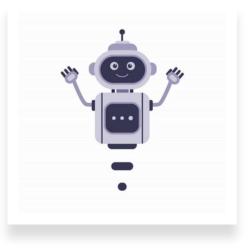
#### **ADAPTIVE LEARNING**

PERSONALIZED TO YOUR SPECIFIC NEEDS



### Starting a POC with ProfessorBob™

- Define together the modalities of ProfessorBob's proactive interventions.
- Provide the pedagogical content (courses, exercises/corrections, FAQ...).
- Study together the integration on your platform and workflows (integration via iFrame or browser extension...)
- ProfessorBob's avatar can be customized (female/male version) and/or be animated on demand.



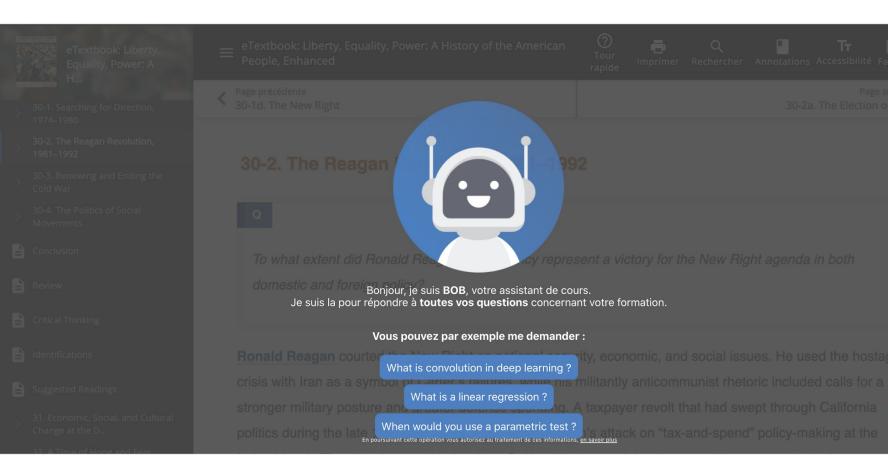




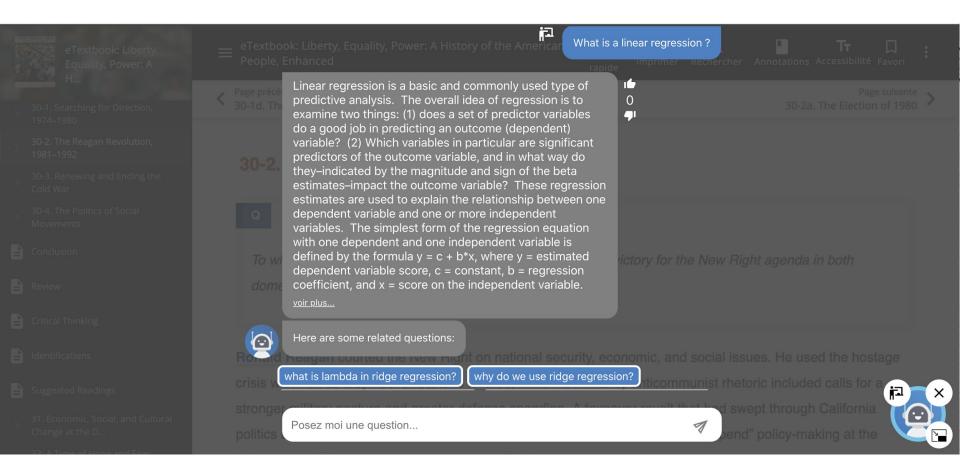
# illustration



# **Bob Question and Answer**



×

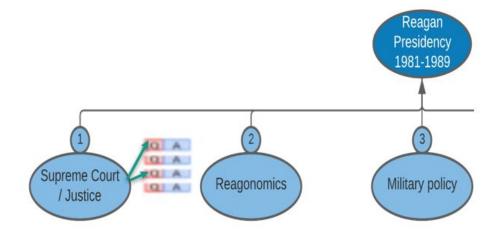




# **Memory anchering**



## Zoom on the Knowledge tree





eTextbook: Liberty, Equality, Power: A

30-1. Searching for Direction, 1974-1980

30-2. The Reagan Revolution, 1981-1992

30-3. Renewing and Ending the Cold War

30-4. The Politics of Social Movements

Ĥ Conclusion

÷ Review

È **Critical Thinking** 

E) Identifications

È Suggested Readings

31. Economic, Social, and Cultural Change at the D...

Go

32. A Time of Hope and Fear, 1993-2018

Appendix =

Aller à la Page

eTextbook: Liberty, Equality, Power: A History of the American People, Enhanced

Tour Rechercher Annotations Accessibilité Favori Imprimer rapide

Page suivante 30-2a. The Election of 1980

#### 30-2. The Reagan Revolution, 1981–1992

To what extent did Ronald Reagan's presidency represent a victory for the New Right agenda in both domestic and foreign policy?

?

Ronald Reagan courted the New Right on national security, economic, and social issues. He used the hostage crisis with Iran as a symbol of Carter's failures, while his militantly anticommunist rhetoric included calls for a stronger military posture and greater defense spending. A taxpayer revolt that had swept through California politics during the late 1970s provided a model for Reagan's attack on "tax-and-spend" policy-making at the federal level. (The situation was ironic, since California's tax revolt had emerged in response to tax increases adopted while Reagan was the state's governor.) Reagan also opposed abortion right × Thave some questions to train your memory school, and extolled conservative "family values."

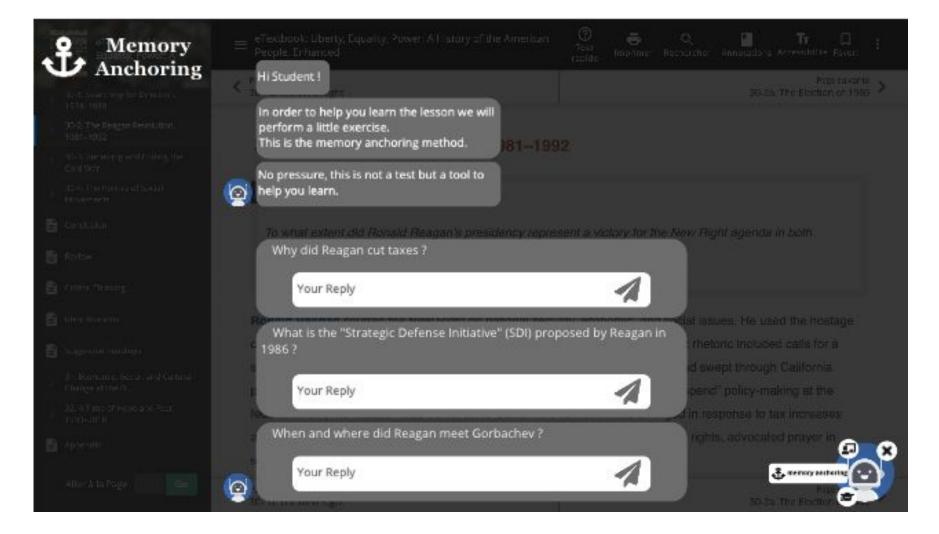
Page précédente 30-1d. The New Right

Page précédente

Q

30-1d. The New Right

Page suivante 30-2a. The Election of 1980





- 30-1. Searching for Direction 1974–1980
- 30-2. The Reagan Revolution, 1981–1992
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- Appendix

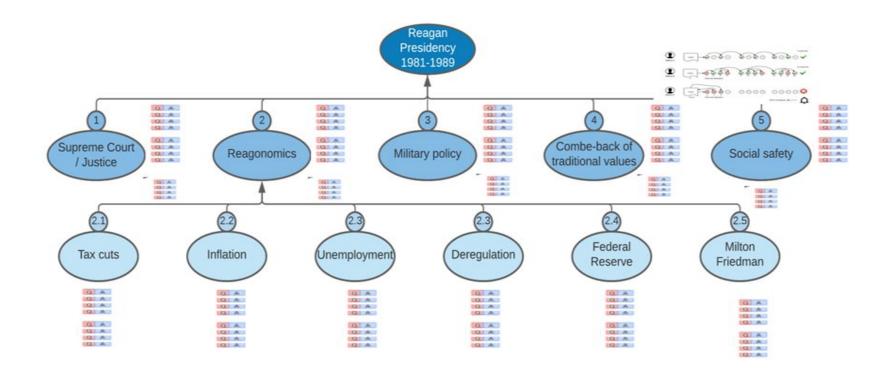
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9	help you learn. help sou learn.	nerican		E Imprimer		Annotations Ac			
< Page 30-1	Why did Reagan cut taxes ?								>
	Your Reply			1					
	What is the "Strategic Def Reagan in 1986 ?	ense Initiative" (SI	DI) prop	osed by					
	Similarity degree : 95 %	lt is a missile defer protect the Un				ht agenda in			
	A good answer could be : The Strategic Defense Initiativ program", was a proposed mi				otect				
Ro	the United States from attack (intercontinental ballistic miss	is <sup>SSI</sup>	ssues. He used the hostage etoric included calls for a						
cris stro	missiles).		launch	eu Danisc		ept through C			
	Grade yourself : 🛛 🗕		75%		nd	" policy-makir	ng at the		
fed					res	ponse to tax			
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sch	Your Reply			1		_	memory and Page		



# Adaptive Learning use for self-assesment

## PheAl Institute

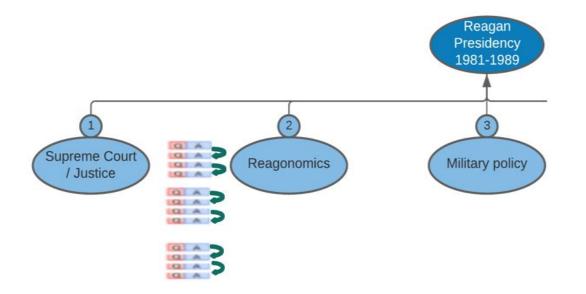


→ 12 Q&A pairs are selected for self-assessment exercises

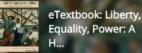


# Adaptive Learning use for self-assesment Student A

## Zoom on the Knowledge tree - Student A



→ The performance of student A is outstanding, he is learning 2x faster. Therefore, he is only solving 6 questions instead of 12.



Equality, Power: A

30-1. Searching for Direction, 1974-1980

30-2. The Reagan Revolution, 1981-1992

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eTextbook: Liberty, Equality, Power: A History of the American People, Enhanced	⑦ Tour rapide	<b>a</b> Imprimer	Q Rechercher	Annotations	<b>T<del>r</del></b> Accessibilité	☐ Favori	
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Page précédente 30-1d. The New Right

Q

Page suivante 30-2a. The Election of 1980

Equiperior Liberty,
Self-Assessment
with Adaptive
Learning

30-3. Renewing and Ending the Cold War

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32. A Time of Hope and Fea 1993–2018

Appendix

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E eTextbook: Liberty, Equality, Power: A History of the American People, Enhanced



Page sulvante 10-2a. The Election of 1980

#### 30-2. The Reagan Revolution, 1981–1992

#### Hi Student A !

You can train yourself there by answering my questions. I'll not let you go until I'm not sure that you have a good knowledge.

#### Are you ready ?

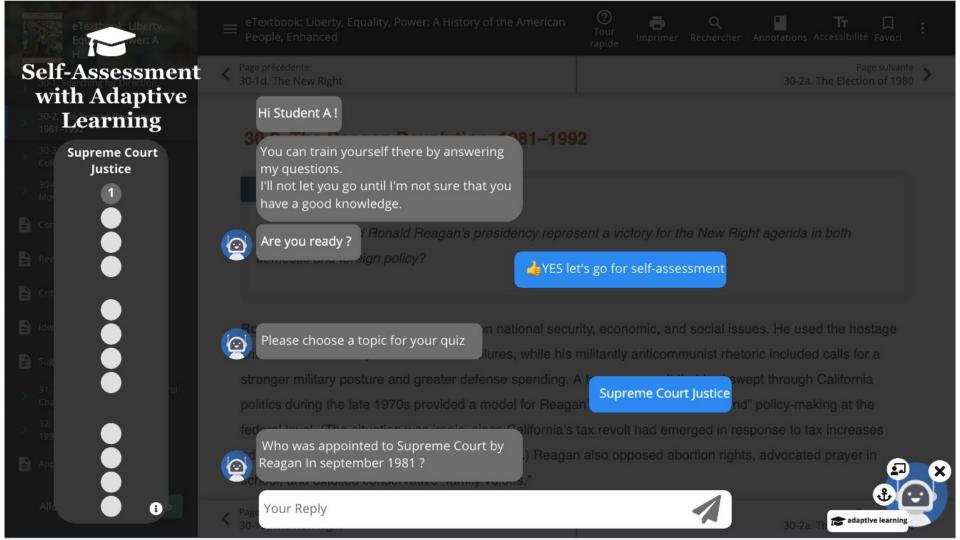
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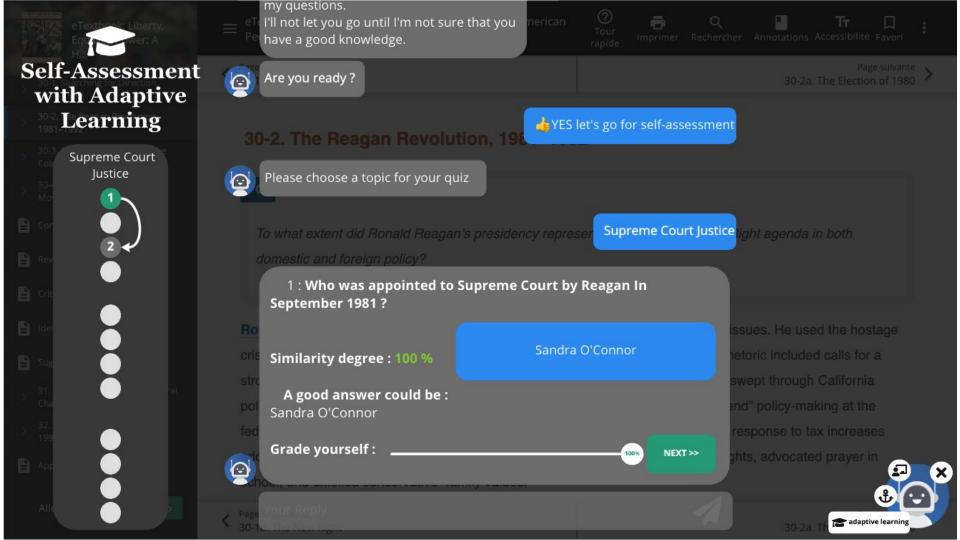
 $\odot$ 

Ronald Reagan courted the New Right on n response to tax increases. He used the hostage crisis with Iran as a symbol of Carter's failures, while his militantly anticommunist rhetoric included calls for a Please choose a topic for your self-assessment wided a model for Reagan's attack on "tax-and-spend" policy-making at the

Supreme Court	Justice		Back to Traditionnal value	
Social Safety	Reagar	nomics family val	hor.) Heagan also opposed lues."	







## Self-Assessment with Adaptive Learning

Supreme Court Justice

eTextbook: Liberty, Equality, Power: A History of the American People Enhanced

6 : Why Robert Bork nomination in October 1987 was refused by the Senate ?

Similarity degree : 68 %

Opposition to his nomination centered on his stated willingness to roll back the civil rights decisions of the Warren and Burger courts and his role in the October 1973 Saturday Night Massacre.

#### A good answer could be :

Opposition to his nomination centered on his stated willingness to roll back the civil rights decisions of the Warren and Burger courts and his role in the October 1973 Saturday Night Massacre.

#### Grade yourself :

Congrats ! You achieved the Supreme Court Justice Self-Assessment.

anicommunist thetoric included calls for a r revolt that had swept through California

gan's attack on "tax-and-spend" policy-making at the

Are you ready for a new self-assessment?

👍 YES let's go for self-assessment 🛛 🗾 NC

📈 NO, but I want to check my previous results

Your Reply

 $\odot$ 



Page suivante 80-2a. The Election of 1980

light agenda in both

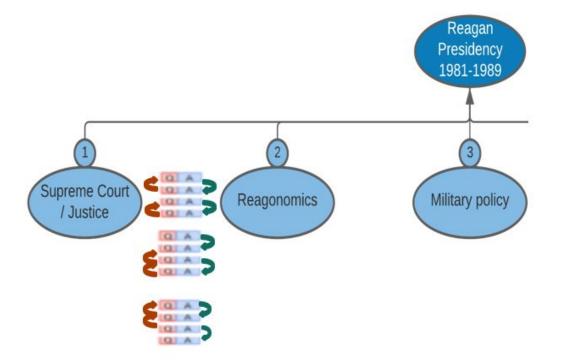
sues. He used the hostage

🞓 adaptive learning

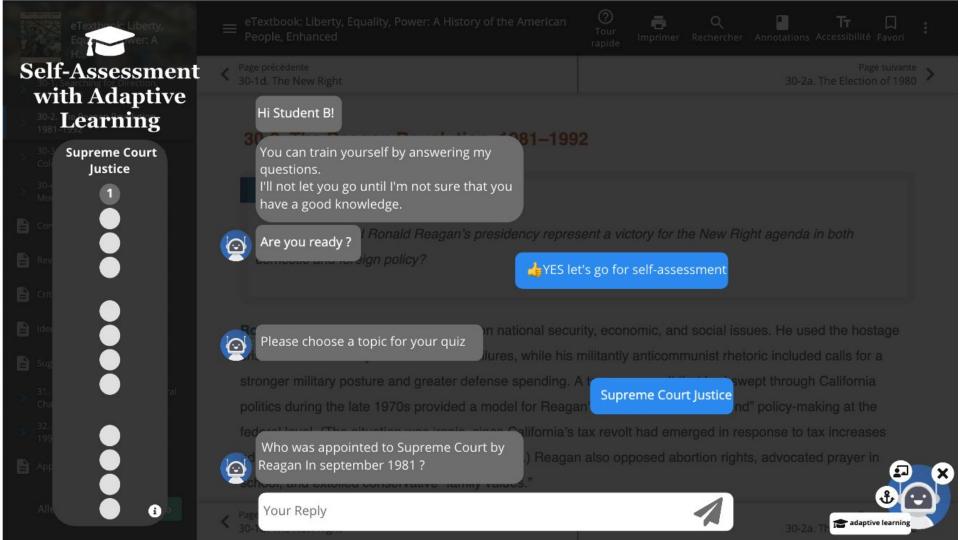


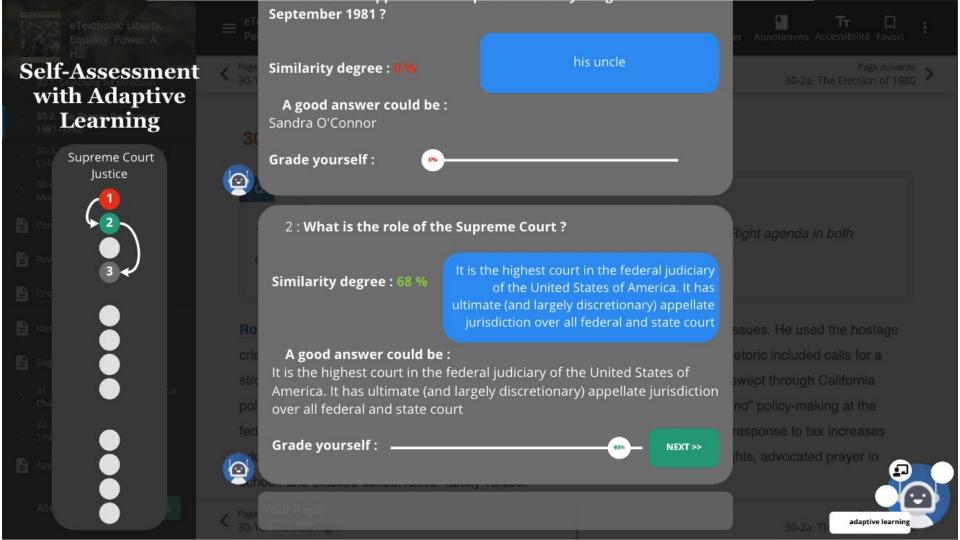
# Adaptive Learning use for self-assesment Student B

## Zoom on the Knowledge tree - Student B



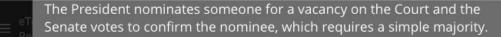
→ The performance of Student B is average, every time he answers incorrectly, he is referred back to the concept for review before moving on to the next question.





### Self-Assessment with Adaptive Learning

Supreme Court Justice 2 4 3 6



Grade yourself:

 $\odot$ 



Page suivante 30-2a. The Election of 1980

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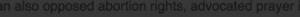
Opposition to his nomination centered on his stated willingness to roll back the civil rights decisions of the Warren and Burger courts and his role in the October 1973 Saturday Night Massacre.

#### Grade yourself :

Your Reply

10 : What are the most famous Supreme Court judgment during Reagan presidency ?

tax revolt had emerged in response to tax increases



1





## **Modalités**

- -La subvention donnée est de 500 000 euros (250k ESB/250ke The Al Institute) pour 500 000 euros de dépenses (300 ke ESB/200 ke TAII)
- -Les dépenses ESB existent déjà : 300 ke de dépenses de transformation numérique des formations
- -Les dépenses The AI Institute existent déjà : 200 ke de dépense R&D
- -Utilisation de la subvention de 250 Ke de l'ESB : + de formations numériques, + de ressources humaines pour y arriver
- -Utilisation de la subvention de 250 ke de TAII: amélioration des algorithmes d'apprentissage adaptatif



## Appel à projet IDF "Ingénierie de formations professionnelles et d'offres d'accompagnement innovante

**Objectif du projet : améliorer l'apprentissage numérique à l'ESB grâce à l'IA** 

(40% des élèves apprennent deux fois plus vite et 90% des élèves ont un taux de mémorisation 3 fois supérieur à la moyenne)